

Joanne Bermingham

Director in Sydney

+61 2 9338 2684 / +61 437 558 150

jbermingham@mcgrathnicol.com



Joanne has more than 25 years of supply chain and operational experience with multi-national corporations in Australia and internationally. She specialises in supply chain strategy, performance improvement, operational excellence, production scheduling, and has an extensive background in strategic leadership of manufacturing, logistics & end-to-end supply chains.

Her global, hands-on experience across Asia, North America and Oceania included responsibilities for manufacturing operations, site logistics operations, sales & operations planning, loss elimination, process improvement and LEAN programs, ERP system implementations, engineering, cross border shipping, facility layout planning, and global business services.

Joanne has experience across a broad range of industries including fast moving consumer goods, health care, beauty & hair care, digestible beauty, hospitality, registered clubs, construction technology services, and industrial.

She has a proven practical capability in business process optimisation, cost reduction, net working capital and productivity improvements, as well as the development and implementation of leading S&OP (Sales and Operations Planning) programs.

She also provides highly beneficial pro-bono advisory & hands-on operational support for several Not-for-Profit (NFP) and charitable organisations in the disability services and animal welfare sectors.

Engagement Experience —

- Strategic review of the finance ecosystem and related systems, for a major hospitality service provider including the identification of realisable solutions to improve processes and governance. This included the assessment of numerous potential ERP systems and vendors resulting in a recommendation to replace the incumbent solutions.
- Conducted a Procurement Strategy & Controls project for a major industry player in the registered clubs sector to develop and deliver procedural and corporate governance frameworks, tighten due diligence and probity reviews, adopt supplier code of conduct policies, and professionalise the supplier selection process and related tender frameworks.
- Engaged as a Global Supply Chain Director for a digestible beauty business with a mandate to develop a supply chain strategy that supports scalability of the organisation by circa 200%. This included the selection and implementation of a new ERP system (Oracle NetSuite) and related upskilling for a best practice Sales and Operations Planning program.
- Led the development & implementation of the core new operating system (EDI Enterprise) with accountability for the financial and operational workstreams within the global freight forwarder, Damco Australia. The SAP

Qualifications & Memberships —

- Bachelor of Engineering (Surveying), University of NSW
- Certified in Production & Inventory Management (CPIM), APICS



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replacement program delivered productivity savings of 50%; supplier payment on-time improvement of 400% and working capital improvement of 7 days.

Management Experience

- Successful M&A operational integrations with Procter & Gamble, Clairol, and Wella businesses in Australia and Asia.
- Led the logistics & supply chain operations for a health & beauty care manufacturing plant in Northern China with a team of 39 and an annual budget of US\$1.4 million.
- Led the logistics & supply chain operations in a hair care/hair colour manufacturing plant with a team of 21 and annual budget of A\$1.3 million.
- As Head of Supply Chain for Hilti Australia/New Zealand, consolidated the Tool Service Centre operations into one single location in Australia to provide a scalable, standardised operation and a consistent service level to support double digit business growth.
- Led and implemented the Procter & Gamble IWS (loss elimination & continuous improvement) program for the Wella manufacturing site in Australia.
- Led and implemented the capability building plan for the Wella hair care sites in Australia, China, Japan and Thailand to fast-track all sites to MRPII Class A.