

Chris Tolentino

Director in Melbourne

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Chris is a technology and cyber professional with over 12 years' experience in the areas of digital forensics, electronic discovery, technology investigations and cybersecurity.

Chris assists clients during crisis situations resulting from cyber incidents, works on complex digital forensic and technology investigations, and develops strategies to mitigate cybersecurity risks and achieve the desired levels of cyber resilience.

His background in digital forensic investigations and his understanding of current cybersecurity trends and risks enables him to help clients respond to cyber incidents and assist with prioritising remediation activities.

Chris has extensive experience, both locally and internationally, across a wide range of industries including financial services, healthcare, energy, mining, government, automotive, and technology.

Engagement Experience —

- Led and managed the immediate cyber incident response activities (containment and root cause analysis) for various financial services and retail clients that have fallen victim to ransomware attacks resulting in a loss of access to critical business systems.
- Completed a secondment to an Australian government agency to lead and manage the development of strategic and tactical initiatives to re-establish a technology investigations capability.
- Led and managed the development of an Australian government agency's Cybersecurity Strategy, inclusive of a 12-month implementation plan and numerous reporting materials.
- Led and managed the maturity assessment for an energy client to determine their current-state maturity in alignment with the Australian Energy Sector Cybersecurity Framework (AESCSF).
- Led and delivered numerous cyber maturity assessments (inclusive of the development of uplift initiatives to achieve the desired level of maturity) for financial services, retail, and automotive clients.
- Delivered numerous cyber awareness programs (inclusive of cyber awareness training workshops, development of cyber awareness content and on-going testing of staff awareness) for various financial services, automotive, government and retail clients.
- Led and managed the immediate cyber incident response activities for a financial services client who had been a victim of cyber-attack (business email compromise) resulting in fraud and significant financial loss.



Qualifications & Memberships —

- Bachelor of Business (Information Systems)
- Certificate III in Investigative Services
- Certificate IV in Government (Investigations)
- EnCase Computer Forensics II (Guidance Software)
- iPro Certified Administrator
- NUIX eDiscovery Certified Specialist



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- Conducted an independent post-incident review for a healthcare client following a cyber incident that resulted in the disclosure of personal information and affected operations.
- Led a global investigations team that included team members in India, United States and Australia to assist a mining client respond to regulatory responses, disputes, and internal investigation matters.
- Provided forensic technology assistance to Australian government agencies including ATO, ASIC and AFP to support the execution of search warrants and Anton Pillar orders.
- Acted as an Independent Computer Forensic Expert to investigate unauthorised access to confidential information and intellectual property theft.
- Provided technical advice on forensic data collection from numerous proprietary software environments to assist with electronic discovery engagements.